

2017-18

Minutes of the Meeting

17

4

5/7/17

Name of the Complainants.

- (1) Sk. Jasmim.
- (2) M. Dhana Lakshmi.
- (3) G. Krishna Kavitha.
- (4) V. Pavani.
- (5) K. Kousalya.
- (6) A. Gowthami.

Nature of Complaint :-

Leave the campus by 4.30 Pm to catch the train/bus.

Action taken :-

The Grievance Committee met in the Principal's Chamber and discussed about the request made by the students from remote areas to leave the college by 4.30 Pm to catch the train/bus.

Permission was granted and gate passes were issued by the principal to the students coming from remote areas.

Signature of the Convener.

Principal's Signature.

PRINCIPAL

Y.A. Govt. COLLEGE FOR WOMEN  
CHIRALA - 523155, A.P.

Members : (1) K. Purva Kumari  
(2)



Minutes of the Meeting

22-8-17

Name of the complainants.

- (1) K. Anusha
- (2) Y. Yamini
- (3) P. Navya
- (4) K. Lavanya

Nature of complaint:

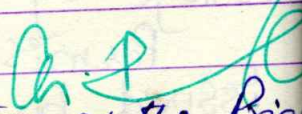
Complaint about Chalk pieces required.

Action taken:

The Committee discussed the issue with the Principal and she instructed the non-teach staff to purchase the chalk pieces required for each month and see that there is sufficient chalk pieces provided in each classroom.

K. Purna Kumari  
Signature of the Convenor.

Members: (1) P. Soilatha  
(2)

  
Signature of the Principal  
PRINCIPAL  
Y.A. GOVT. COLLEGE FOR WOMEN  
CHIRALA - 523156, A.P.

14-9-17.

## Minutes of the Meeting<sup>19</sup>

Name of the Complainants.

- (1) N. Padma
- (2) G. Abhinaya
- (3) K. Tejasri
- (4) J. Swapna

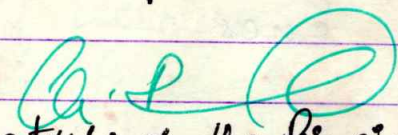
Nature of Complaint :-

Complaint about uncleaned Classrooms.

Action taken :

The Committee discussed the issue with the Principal and she instructed the Sweeper to clean the classrooms regularly.

K. Pusna Kumari  
Signature of the Convener

  
Signature of the Principal

PRINCIPAL

Y.A. Govt. COLLEGE FOR WOMEN  
CHIRALA - 523155, A.P.

Members : (1) P. Srilatha  
(2)

Minutes of the Meeting

15-11-17

Name of the complainants

1. O. Aksha
2. B. Meghana

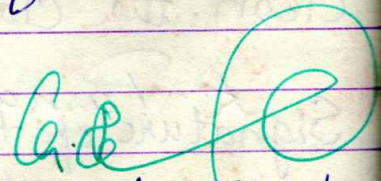
Nature of complaint :-

Complaint about tube lights in the corridor.

Action taken :-

The Grievance Cell met in the Principal's Chamber and discussed the issue. The Principal and the Grievance cell together planned for arrangements of a new tube light in place of the old ones.

K. Purna Kumari  
Signature of the Convenor

  
Principal's Signature

PRINCIPAL

Y.A. Govt. COLLEGE FOR WOMEN  
CHIRALA - 523155, A.P.

Members :- (1) P. Srilatha  
(2)



## Minutes of the Meeting<sup>21</sup>

142-17

Name of the complainants

(1) K. Neelima.

(2) G. Samrajyam.

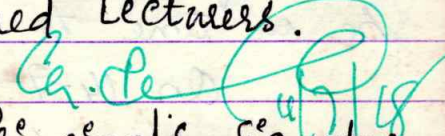
Nature of Complaint :-

Complaint about loss of money in the classrooms.

Action taken :-

The Grievance Cell met in the Principal's Chamber and discussed the issue. The Principal and the Grievance Cell advised the students to not to get the huge amounts. If they get the huge amounts they are advised to keep the money with their concerned Lecturers.

Signature of the Convener  
K. Rena Kumari

  
Principal's Signature.

PRINCIPAL  
Y.A. Govt. COLLEGE FOR WOMEN  
CHIRALA - 523155, A.P.

Members : (1) P. Srilatha

(2)



2017-18

Report.

Grievance and Redressal cell is meant for resolving various complaints raised by our students. In the Academic Year 2017-18 students raised many complaints to the Principal which were forwarded to the cell. The Committee has solved various issues with the guidance and support of the Principal.

The following are the various issues which were raised by the students and solved by the Committee.

On 5-7-2017 students raised an issue about the bus/train they are missing everyday as it comes before the college time. Our Principal has allowed to issue gate pass to such students so that they can be on time to leave go home at right time.

On 14-9-2017 students raised a complaint about the classrooms were not swept regularly. The issue was discussed with the Principal and she instructed the sweepers to sweep the classes regularly.

On 15-11-2017 students raised their complaint about failure of tube lights in the corridor as such floor remains to be dark. The issue was discussed with the Principal who made arrangements to fix new tube lights.

On 11-12-2017 students raised their problem that money is being lost in the classrooms. So students problem was brought to the notice of our Principal, she suggested the students not to bring huge amounts to the college. if necessary can keep the amount under the custody of the lecturer.



2018-19

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## Minutes of the Meeting

10-7-18

Name of the Complainants

- (1) Ch. Vyshnavi
- (2) Ch. Lakshmi
- (3) E. Meenakshi
- (4) I. Sanjana.

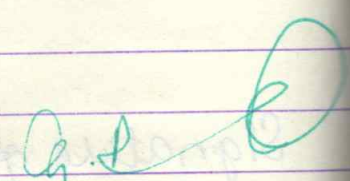
Nature of complaint :-

Uncleaned washrooms.

Action taken :-

The washrooms issue was discussed with the Principal and she instructed the scavenger to clean the washrooms regularly and also arrange proper buckets in the washrooms.

K. Purna Kumari  
Signature of the Convenor

  
Principal's Signature

PRINCIPAL

Y.A. Govt. COLLEGE FOR WOMEN  
CHIRALA - 523155, A.P.

Members : (1) P. Gritathe  
(2)



18-8-18

## Minutes of the Meeting 27

### Name of the Complainants

- (1) M. Siva Parvathi
- (2) A. Kumari
- (3) M. Tulasi
- (4) A. Kalyani
- (5) P. Chandrika

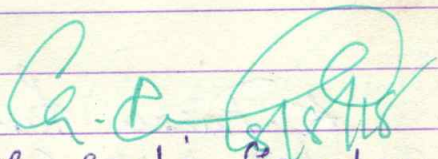
### Nature of complaint :-

Mosquitoes in classrooms.

### Action taken :-

The mosquitoes issue was discussed with the Principal and She instructed the attendees to spray the mosquito repellents in the classrooms.

K. Puspa Kumari  
Signature of the Convener.

  
Principal's Signature

**PRINCIPAL**

Y.A. Govt. COLLEGE FOR WOMEN  
CHIRALA - 523155, A.P.

Members: (1) P. Srilatha  
(2)



19-09-18

1 Name of the Complainants

(1) M. Snehalatha

(2) P. Harshini

(3) U. Priyanka

(4) S. Sireesha

2 Nature of the complaint :-

Unclean Black boards.

3 Action taken :-

The Grievance Committee met in the Principal's Chamber and discussed about the issue. She made arrangements to replace the unclean and loose fixed blackboard with new black board.

4 K. Puspa Kumari  
Signature of the Convener

Principal's Signature

PRINCIPAL

Y.A. Govt. COLLEGE

5 Members : (1) P. Srilatha

(2)



# Minutes of the Meeting <sup>29</sup>

9-11-18

Name of the Complainants.

- (1) A. Sowjanya.
- (2) Sk. Khasimoon.
- (3) Ch. Mahalaxmi.
- (4) J. Lakshmi Prasanna.

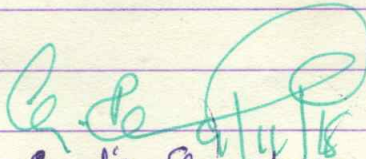
Nature of the Complaint :-

Uncleaned water tanks.

Action taken :-

The Grievance Committee met in the Principal's Chamber and discussed about the issue. She made arrangements for regular cleaning and bleaching of water tanks.

K. Purna Kumari  
Signature of the Convener

  
Principal's Signature.  
PRINCIPAL

Y.A. Govt. COLLEGE FOR WOMEN  
CHIRALA - 523155, A.P.

Members : (1) P. Srilata  
(2)



2018-19.

2018-19.  
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## Report

Grievance and Redressal Cell in our college solves the various complaints raised by our students. In this Academic Year 2018-19 various complaints were presented before the Principal and were forwarded to the cell. The Committee has solved the issues with the advice and support of the Principal.

The following are the various complaints which were solved by the Committee.

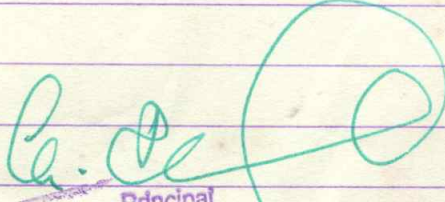
On 10-7-2018 students raised a complaint with regard to cleanliness of washrooms. The Principal instructed the scavenger to clean the washrooms regularly.

On 18-8-2018 students raised an issue about mosquitoes, our Principal instructed the attendar to spray the mosquito repellents in the classrooms.

On 19-9-2018 students raised a complaint on loose fixation of black board, our Principal made arrangements to fix a new blackboard.

On 9-11-2018 students raised an issue about <sup>drinking</sup> water problem, our principal solved the issue by instructing the plumber.



  
Principal  
YA Govt Degree College for Women  
CHIRALA-523155, Prakasam DL (A.P.)

2021-22

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Minutes of the Meeting

4-9-21.

Name of the Complaints

1, Chenna. Neela.

2, Mounilca.

3, Lavanya.

Nature of the complaint :-

Request for sanitization of rooms & vaccination to all the students.

Action taken :-

on the basis of request, all the rooms in the college was sanitized with <sup>the help of</sup> Municipal Corporation of Chirala. All the college students are vaccinated with the help of Govt. Medical department.

K.M.S. Sail T 4.9.21.

Signature of the Convener.



A handwritten signature in green ink, appearing to be "K.M.S. Sail T", with the date "4/9/21" written below it.

Principal

Y.A. Govt. Degree College for Women  
CHIRALA-523155, Prakasam Dt. (A.P.)

# Minutes of the Meeting

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15.12.21.

## Name of the Complainants

1. Y. Neeraja
2. V. Neelima.
3. K. Dhana Lakshmi

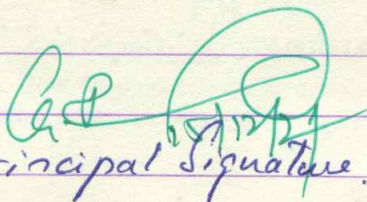
## Nature of the Complaint:-

New Buckets to be provided in Washrooms.

## Action taken:-

The Grievance Committee met in the Principal's Chamber and discussed about the issue. She made arrangements provided <sup>new</sup> buckets in all the toilets.

Mr. Velanpatti  
Signature of Convener

  
Principal Signature

Principal

Y.A. Govt. Degree College for Women  
CHIRALA-523155, Prakasam DL (A.P.)

## Members:-

(1) P. D. S. S.



# Minutes of the Meeting

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10.02.22

## Name of the Complainants

1. P. Suguna
2. M. Durga
3. G. Revathi

## Nature of the Compliant:-

Water supply in Bathrooms.

## Action taken:-

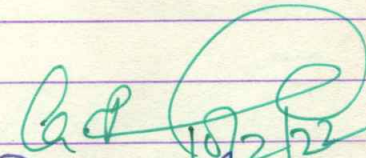
The Grievance Committee met in the Principal's Chamber and discussed about the issue. Therefore Principal made arrangement by getting it repaired with the Plumber and water supply is provided regularly in Bathrooms.

M. Velamanni  
Signature of Convenor

## Members:-

(1) P. S. S. S.



  
Principal Signature  
Principal  
Y.A. Govt. Degree College for Women  
CHIRALA-523155, Prakasam DL. (A.P.)

# Minutes of the Meeting 30

11-03-2022

Name of the Complainants

1. P. Udaya Lakshmi
2. V. Parani
3. K. Kousalya.


Nature of Complaint:-

Classrooms sanitization and students sanitization

Actions taken :-

The Committee discussed with the Principal on the issue and the Principal responded positively to sanitize the classrooms once in three months and also sanitize spray is provided at the entrance gate of the college so that students could sanitize themselves to enter the college.

Ms. Velupanni  
Signature of Convenor

  
Principal Signature  
Y.A. Govt. Degree College for Women  
CHIRALA-523155, Prakasham Et. Rd.

Members:

(1) P. S. S. S. S.



## Report

Grievance and Redressal Cell is meant for resolving various complaints raised by students.

In this Academic Year 2021-2022 students have raised various complaints to the Principal which were forwarded to the cell. The Committee has solved various issues with the guidance and support of the Principal.

The following were the issues which were solved by the Grievance and Redressal cell.

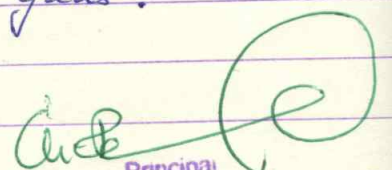
On 01-09-2021 students raised a complaint on sanitization of rooms due to Covid. The problem is solved on the request to Municipal Corporation who sanitized all the rooms in the college.

On 08-12-2021 students raised an issue stating that new buckets are to be provided in washrooms. The issue is discussed with the Principal and arrangements were made for new buckets in the toilets.

On 03-02-2022 students raised their complaint on water supply in bathrooms. Therefore within a week plumber was called and water supply was provided regularly in bathrooms.

On 04-03-2022 students raised an issue on sanitization of classrooms for once in three months and to provide sanitise spray at the entrance gate for all students. Issue was discussed with the Principal and rooms were sanitized and spray was provided at the entrance gates.



  
 Principal  
 Government College for Women